CMMI on the Web: Remastered

SEPG Asia Pacific 2009 September 2009



maintaining the data needed, and c including suggestions for reducing	lection of information is estimated to ompleting and reviewing the collect this burden, to Washington Headqu uld be aware that notwithstanding an DMB control number.	ion of information. Send comments arters Services, Directorate for Info	s regarding this burden estimate ormation Operations and Reports	or any other aspect of the 1215 Jefferson Davis	nis collection of information, Highway, Suite 1204, Arlington
1. REPORT DATE SEP 2009		2. REPORT TYPE		3. DATES COVERED 00-00-2009 to 00-00-2009	
4. TITLE AND SUBTITLE		5a. CONTRACT NUMBER			
CMMI on the Web		5b. GRANT NUMBER			
				5c. PROGRAM ELEMENT NUMBER	
6. AUTHOR(S)				5d. PROJECT NUMBER	
				5e. TASK NUMBER	
				5f. WORK UNIT NUMBER	
7. PERFORMING ORGANIZATION NAME(S) AND ADDRESS(ES) Carnegie Mellon University ,Software Engineering Institute (SEI),Pittsburgh,PA,15213				8. PERFORMING ORGANIZATION REPORT NUMBER	
9. SPONSORING/MONITORING AGENCY NAME(S) AND ADDRESS(ES)				10. SPONSOR/MONITOR'S ACRONYM(S)	
				11. SPONSOR/MONITOR'S REPORT NUMBER(S)	
12. DISTRIBUTION/AVAIL Approved for publ	LABILITY STATEMENT ic release; distributi	on unlimited			
13. SUPPLEMENTARY NO SEPG Asia-Pacific	otes 2009, 16-18 Sep, Os	aka, Japan.			
14. ABSTRACT					
15. SUBJECT TERMS					
16. SECURITY CLASSIFICATION OF:			17. LIMITATION OF	18. NUMBER	19a. NAME OF
a. REPORT unclassified	b. ABSTRACT unclassified	c. THIS PAGE unclassified	Same as Report (SAR)	OF PAGES 51	RESPONSIBLE PERSON

Report Documentation Page

Form Approved OMB No. 0704-0188



What's on Tap?

















Software and Systems Process Improvement Network



Software Engineering Institute

Published Appraisal Results

Carnegie Mellon





















Key Takeaways

- ✓ Basic understanding of the CMMI Product Suite
- ✓ Starting and sustaining a CMMI-based process improvement initiative
- Online help for CMMI implementation



What is an FFRDC





- ✓ Federally Funded Research and Development Center (FFRDC)
- Unique entities sponsored and funded by the U.S. government to meet specific long-term needs
- ✓ FFRDCs work in the public interest and operate as strategic partners with their sponsoring government agencies





What is a Constellation?

The CMMI Product Suite is a collection of all model components, training material components, and appraisal components organized by areas of interest called constellations.

Each constellation is comprised of the following elements:

- ✓ the CMMI Model Foundation (CMF)
- ✓ named groups of process areas used to create CMMI models within that constellation
 - One example is the Engineering group process areas not included in the CMF to create CMMI for Development
 - Another example is the IPPD group of additions consisting of specific goals inserted into IPM and OPF to create the CMMI-DEV +IPPD model.
- ✓ generic practice elaborations for the process areas in the constellation
- ✓ appropriate training and appraisal materials





CMMI for Development, Version 1.2 (CMMI-DEV)

- ✓ CMMI-DEV addresses the development of product and service systems
- ✓ Download for free at: www.sei.cmu.edu/library/abstracts/reports/06tr008.cfm

Designed to aid ANY organization that is developing products or services

- Used by organizations in Defense, Healthcare, Finance, Insurance, Telecommunications, and other industries.
- The practices are typically general enough to apply to both systems engineering and software engineering.





CMMI for Development, Version 1.2 (CMMI-DEV) – Presentations

- ✓ CMMI Executive Overview: <u>www.sei.cmu.edu/library/abstracts/presentations/exec-overview-2006.cfm</u>
- ✓ CMMI Version 1.2 Overview: www.sei.cmu.edu/library/abstracts/presentations/cmmi-v12-overview.cfm
- ✓ CMMI v1.2 Tutorial https://bscw.sei.cmu.edu/pub/bscw.cgi/0/444850





CMMI for Acquisition, Version 1.2 (CMMI-ACQ)

- ✓ Released November 1, 2007
- ✓ Download for free at: <u>www.sei.cmu.edu/library/abstracts/reports/09tr001.cfm</u>
- ✓ User site: https://bscw.sei.cmu.edu/pub/bscw.cgi/0/507426
- ✓ CMMI for Acquisition (CMMI-ACQ): A Short Overview (Video), www.sei.cmu.edu/library/abstracts/videos/cmmiacqvideo.cfm



Designed to aid organizations that are acquiring products & services or outsourcing the development or delivery of products & services

- ✓ Provides guidance to enable informed and decisive acquisition leadership
- ✓ Defines effective and efficient practices for acquisition projects





CMMI for Services Version 1.2 (CMMI-SVC)

- ✓ Released February 25, 2009
- ✓ Download for free at: www.sei.cmu.edu/library/abstracts/reports/07tr017.cfm
- ✓ User site: https://bscw.sei.cmu.edu/pub/bscw.cgi/0/424939

The purpose of the CMMI-SVC is to get the same results and benefits in their service deployment efforts that they currently enjoy in their development efforts.

CMMI for Services (CMMI-SVC): A Short Overview (Video),

√ www.sei.cmu.edu/library/abstracts/videos/cmmisvc.cfm



Future version of CMMI...

CMMI Version 1.3

- Expected sometime in Fall 2010
- CMMI Product Suite v1.3 and will focus on, but not be limited to:
 - Clarity of high maturity material
 - More effective generic practices
 - Appraisal efficiencies
 - Synchronize the architecture and content across constellations: Development, Acquisition, and Services
- **SEI Webinar Series:** *CMMI Version 1.3 Product Suite* by Mike Konrad & Rusty Young www.sei.cmu.edu/library/abstracts/webinars/10feb2009.cfm
- **SEI Webinar Series:** *CMMI v1.2 and Beyond* by Mike Phillips and Mike Konrad www.sei.cmu.edu/library/abstracts/webinars/23feb2009.cfm





CMMI-ACQ:

* Agreement
Management
* Acq Requirements
Development
* Acq Technical
Management
* Acq Verification

*Acq Validation

*Solicitation and

Supplier Agreement

Development

16 CMF Process Areas:

*Causal Analysis and Resolution
 * Configuration Management
 * Decision Analysis and Resolution

* Integrated Project Management

* Measurement and Analysis

* Organizational Innovation and Deployment

* Organizational Process Definition

* Organizational Process Focus

* Organizational Process Performance

* Organizational Training

* Project Monitoring and Control

* Project Planning * Process and Product Quality Assurance

* Quantitative Project Management

* Requirements Management

* Risk Management

CMMI-DEV:

* Product Integration

* Requirements
Development

* Supplier

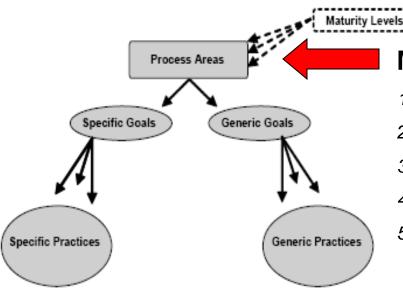
Agreement Management

* Technical Solution

* Validation

* Verification

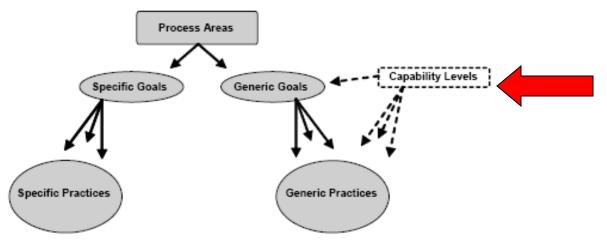




Maturity Levels:

- 1 Initial
- 2 Managed
- 3 Defined
- 4 Quantitatively Managed
- 5 Optimizing
- Used in Staged Representation
- Measure the process improvement achievements of the organization across multiple pre-planned PAs
- Recognized in some industries as a measure that can be used to compare one organization to another





Capability Levels:

- 0 Incomplete
- 1 Performed
- 2 Managed
- 3 Defined
- 4 Quantitatively Managed
- 5 Optimizing

- Used in Continuous Representation
- Measure an organization's process improvement achievement within a single process area or multiple selected PAs
- Organization can choose which areas to emphasize



Sampling of Implementers' Views of Maturity Levels 2 & 3

✓ CMMI Level 2 Within Six Months? No Way! by George Jackelen, Global Analytic Information Technology Services, Inc. CrossTalk Feb. 2007

www.stsc.hill.af.mil/CrossTalk/2007/02/0702Jackelen.html

✓ Delivering a CMMI Compliant Project Plan in 30 Minutes by Kevin Scaaff, BAH, Mike Busak, Select Business Solutions, March 2005

www.sei.cmu.edu/library/abstracts/presentations/Schaaf-SEPG2005.cfm

✓ CMMI Crash Course: What the SEI Won't Teach You by Hillel Glazer, Entinex, Inc.

www.sei.cmu.edu/library/abstracts/presentations/Glazer-SEPG2008.cfm

✓ CMMI Level 3 Blog

http://technorati.com/posts/tag/CMMI+Level+3

✓ Do's and Don'ts of Process Improvement by Pat O'Toole, PACT

www.sei.cmu.edu/library/abstracts/presentations/OToole-SEPG2008.cfm





High Maturity (Levels 4-5)

- ✓ Informative Material Is Important to CMMI Model Interpretation and Implementation
 - Compared to levels 2-3, there is less experience with or external reference material explaining the practices at levels 4-5.
- ✓ The Challenge of CMMI Level 4-5 Interpretation and Implementations Web page:
 http://www.sei.cmu.edu/cmmi/casestudies/adoption/informative.cfm
- ✓ SEI Webinar Series: A Jumpstart Method for Business Goals and Project Objectives Supporting CMMI High Maturity by Robert Stoddard www.sei.cmu.edu/library/abstracts/webinars/21aug2008.cfm
- ✓ Use and Organizational Effects of Measurement and Analysis in High Maturity Organizations: Results from the 2008 SEI State of Measurement and Analysis Practice Surveys
- √ www.sei.cmu.edu/library/abstracts/reports/08tr024.cfm

LEVELS



Sampling of Implementers' Views of Maturity Levels 4 & 5

✓ SEPG North America 2008 Tutorial: *If You're Living the "High Life," You're Living* the Informative Material by Rusty Young, Bob Stoddard, and Mike Konrad, SEI www.sei.cmu.edu/library/abstracts/presentations/Young-2007.cfm

✓ High Maturity Misconceptions: Common Misinterpretations of CMMI Maturity Levels 4 & 5, Will Hayes, SEI, March 2007

www.sei.cmu.edu/library/abstracts/presentations/Hayes-2007.cfm

√ The Value of High Maturity

www.dtic.mil/ndia/2004cmmi/CMMIT5WedAM/1333RickHefner.pdf

✓ V1.2 High Maturity: What should I expect to see in a V1.2 High Maturity **Appraisal** by John Ryskowski, JFR Consulting

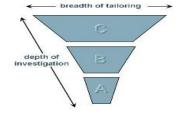
www.dtic.mil/ndia/2008cmmi/Track4/Thursday/PM/7203ryskowski.pdf

✓ **CMMI Implementation: Embarking on High Maturity Practices** (Book) Shivraj Kanungo and Asha Goyal. August 2004

High Maturity (Levels 4-5) Courses

- ✓ SEI High Maturity Courses:
 - Understanding CMMI High Maturity Practices
 - CMMI and Six Sigma: Strategies for Joint Implementation
 - Improving Process Performance Using Six Sigma
 - Designing Products and Processes Using Six Sigma
 - See <u>www.sei.cmu.edu/products/courses</u> for details on each
- ✓ Examples of Other High Maturity Courses (not a complete list):
 - Systems and Software Consortium: Introduction to Higher Maturity Measurement
 - www.software.org/events_training/training/calendar/default.aspx?course=19
 - Process Strategies, Inc: Measurement & High Maturity Workshop
 http://process-strategies.com/APM_HiM_ws.html





Appraisal Information - 1

Three Appraisal Classes (A, B and C)

✓ SCAMPI A:

- Most rigorous method
- The only method resulting in ratings

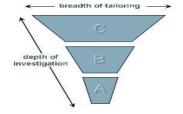
✓ SCAMPI B:

- Provides options in model scope
- Characterization of practices is fixed to one, three-point scale
- Performed on implemented practices

✓ SCAMPIC:

- Wide range of options with scale defined by the user
- Characterization of planned approaches to process implementation

www.sei.cmu.edu/cmmi/tools/appraisals/classes.cfm



Appraisal Information - 2

Appraisal Publications and Presentations

SCAMPI Method Definition Document (MDD):

www.sei.cmu.edu/reports/06hb002.pdf

SCAMPI B&C Handbook

www.sei.cmu.edu/library/abstracts/reports/05hb005.cfm

For more on appraisals in general:

www.sei.cmu.edu/cmmi/tools/appraisals/

Appraisal related presentations:

www.sei.cmu.edu/library/



Appraisal Information - 3

Are you ready for your appraisal?

✓ The steps found at this URL demonstrate the typical steps involved in implementing CMMI-based process improvement:

www.sei.cmu.edu/cmmi/start/index.cfm

✓ **Top 10 Signs You're Ready (or Not) for an Appraisal**, Gary Natwick, Harris Corporation, November 2005

www.dtic.mil/ndia/2005cmmi/tuesday/natwick.pdf

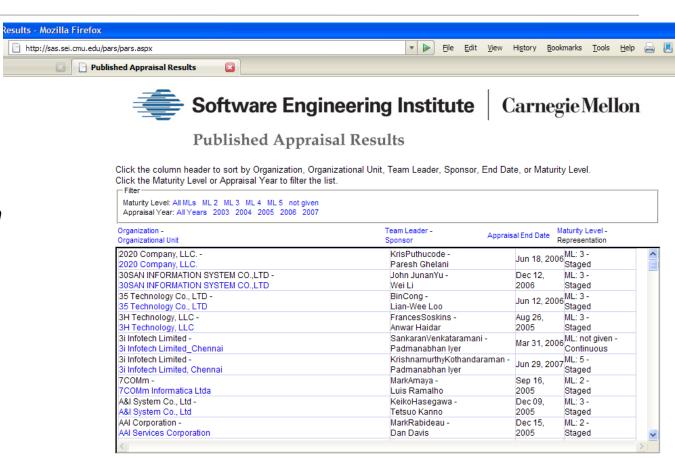
Published Appraisal Results

Appraisal Results - 1

Current list of completed, and reported, SCAMPI Class A appraisals

 Please note: must have provided the SEI with written authorization for this release of information to be on list

http://sas.sei.cmu.edu/pars



Go to SAS Homepage

Appraisal Results - 2

Ultimately, any appraised entity receives an Appraisal Disclosure Statement (ADS) and a Final Findings Report from their Lead Appraiser.

- ✓ This form documents the achieved maturity level or capability level profile.
- ✓ Also documents which parts of the organization were appraised.
- ✓ This report is owned by the sponsoring organization. This does not come from the SEI.

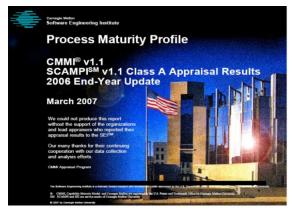
Appraisal Results - 3

Process Maturity Profile

✓ Summarizes appraisal results and other information for a particular time period

✓ These profiles are intended to provide a snapshot of the state of process maturity in a way that individual organizations' maturity levels

cannot be identified or inferred



http://www.sei.cmu.edu/cmmi/casestudies/profiles/cmmi.cfm

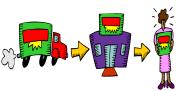


Appraisal Results - 4



- ✓ SAS is where Lead Appraisers submit appraisal results
- ✓ SAS is also where Introduction to CMMI attendees are automatically added to the Appraisal Team Member pool.

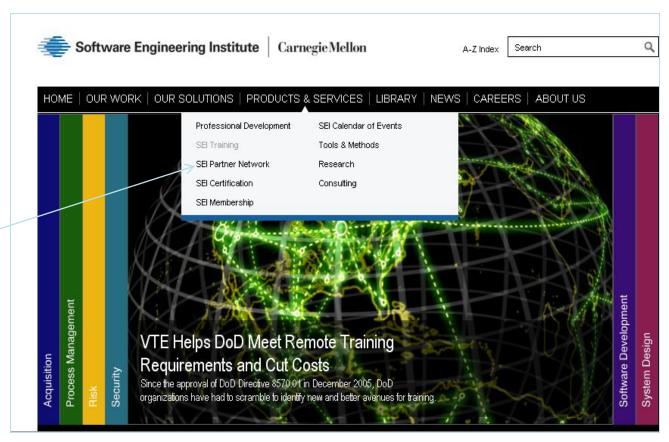
http://sas.sei.cmu.edu



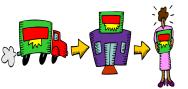
Starting a Process Improvement Initiative - 1

 Link to this page directly from SEI Homepage: www.sei.cmu.edu (click on SEI Partner Network)

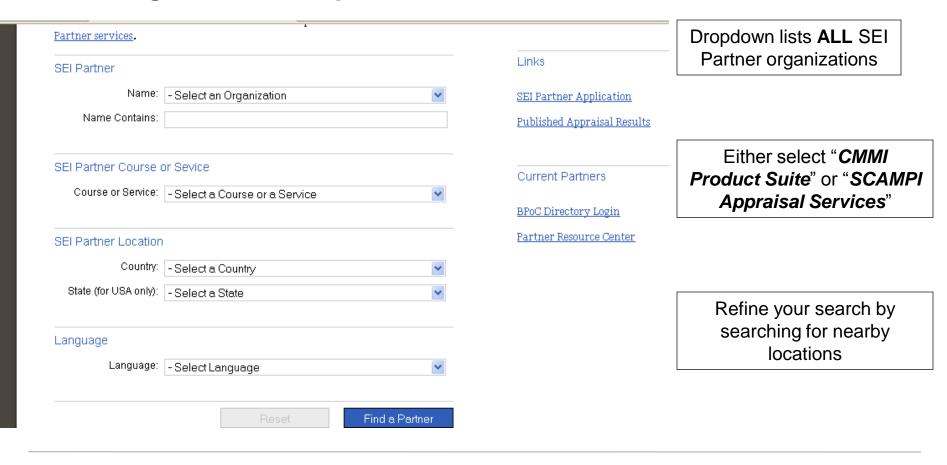
Select "SEI Partners"



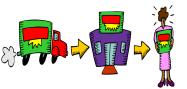




Starting a Process Improvement Initiative - 2





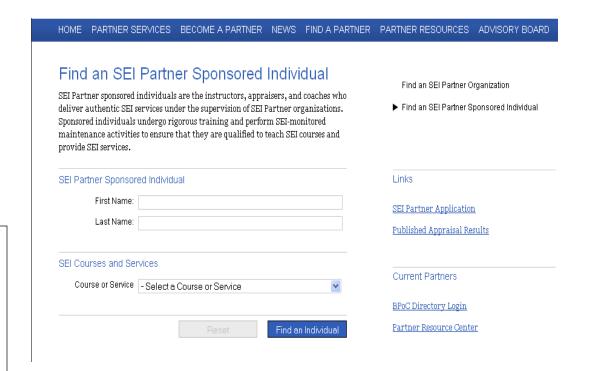


Starting a Process Improvement Initiative - 3

✓ Are you looking for a specific name or SEI-certified role, HMLA for ex.?

Enter name

Clicking "Search for Authorized *Individual*" at any time will return **ALL** individuals for given criteria

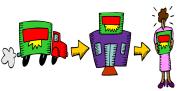


Carnegie Mellon



Dropdown lists

ALL SEI Roles



Look here when interpretation/implementaion issues arise:

✓ Yahoo! Discussion Group:

http://groups.yahoo.com/group/cmmi_process_improvement

✓ Ask the CMMI Appraiser Blog:

http://askthecmmiappraiser.blogspot.com

✓ CMMI for Services Diary

www.cmmiforservicesdiary.com

- ✓ Send questions to cmmi-comments@sei.cmu.edu
- ✓ SPIN Meetings...



Software and Systems Process Improvement Network

SPIN chapters offer a forum for the *FREE* and open exchange of process improvement experiences, ideas, information and mutual support

- ✓ Find a local network of process improvement enthusiasts near you
- ✓ SPIN US Directory: http://www.sei.cmu.edu/spin/find/us/index.cfm
- ✓ SPIN International Directory: http://www.sei.cmu.edu/spin/find/international/index.cfm

Other Benefits of SPIN

- ✓ Opportunities for professional accreditation by attending meetings
- ✓ Networking/professional development
- ✓ Discounts on SEI Membership: <u>www.sei.cmu.edu/membership</u>





Return on Investment

Where can you find quantitative evidence on the benefits of process improvement based on CMMI models?

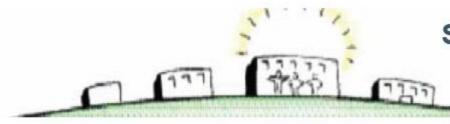
- ✓ CMMI Performance Results: www.sei.cmu.edu/cmmi/research/results/index.cfm
- ✓ Performance Results of CMMI-Based Process Improvement: www.sei.cmu.edu/library/abstracts/reports/06tr004.cfm
- ✓ Why Make the Switch? Evidence about the Benefits of CMMI www.sei.cmu.edu/library/abstracts/presentations/Goldenson-SEPG2004.cfm
- ✓ Achieving the Promised Benefits of CMMI www.dtic.mil/ndia/2005cmmi/wednesday/hefner2.pdf
- ✓ cogence, Inc: www.cognence.com/resources.html
- ✓ DACS ROI Dashboard: www.thedacs.com/databases/roi





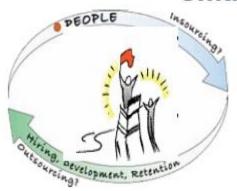
CMMI in Small Settings - 1

What is a "Small Setting"?

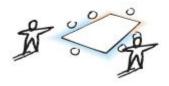


Small Companies (<100 people)

Small Organizations (<50 people)



Small Projects (<20 people)





CMMI in Small Settings - 2

✓ For organizations that are small businesses, groups, or projects in their software and systems development chain, the SEI is offering the Improving Processes in Small Settings (IPSS) project:

www.sei.cmu.edu/iprc/ipss.html

✓ CMMI in Small Settings Toolkit Repository:

www.sei.cmu.edu/cmmi/publications/toolkit

✓ CMMI Level 2 Boot Camp for Small Organizations offered by Turner Consulting Group:

www.cmmibootcamp.com/aboutTCG.html



CMMI in Small Settings - 3

- ✓ **SEI Webinar Series**: *Process Improvement at the Edges* by SuZ Garcia http://www.sei.cmu.edu/library/abstracts/webinars/18dec2008.cfm
- √Achieving CMMI®-Dev + IPPD Version 1.2 Maturity Level 3 in a Small Organization Planning/Implementing/Appraising by Donna Lee, United Space Alliance

www.dtic.mil/ndia/2008cmmi/Track7/Thursday/PM/7001lee.pdf

- ✓ Lessons Learned from Adopting CMMI for Small Organizations www.sei.cmu.edu/library/abstracts/presentations/Garcia-SEPG2005.cfm
- ✓ Other useful presentations:

www.dtic.mil/ndia/2004cmmi/CMMIT7Tue/CMMI_for_small_business_NatG11092004.pdf www.dtic.mil/ndia/2004cmmi/CMMIT7WedPM/enabler.pdf



CMMI with Other Standards, Approaches, Models - 1

CMMI with: - 1

- ✓ Process Improvement in Multi-Model Environments (PrIME)
 - SEI Webinar Series, Process Improvement in Multi-Model Environments by Jeannine Siviy and Patrick Kirwin: www.sei.cmu.edu/library/abstracts/webinars/18jul2008.cfm
 - Also see: <u>www.sei.cmu.edu/prime</u>
- ✓ ISO 9001/15504/12207/15288
 - Process Improvement with CMMI V1.2 and ISO Standards by Boris Mutafelija and Harvey Stromberg (Book)
 - www.sei.cmu.edu/library/abstracts/presentations/Mutafelija-SEPG2003.cfm
 - www.sei.cmu.edu/library/abstracts/reports/09sr005.cfm
 - www.wibas.de/download/cmmi_introduction_dnd.pdf
- ✓ TSP
 - www.sei.cmu.edu/library/abstracts/reports/04tr014.cfm
 - www.dtic.mil/ndia/2003CMMI/Hale.ppt



CMMI with Other Standards, Approaches, Models - 2

CMMI with: - 2

- ✓ Six Sigma
 - www.sei.cmu.edu/library/abstracts/books/0321516087.cfm
 - www.sei.cmu.edu/library/abstracts/dvds/A-Base-Case-for-Multi-Model-Process-Improvement.cfm
 - www.sei.cmu.edu/library/abstracts/presentations/Facemire-SEPG2004.cfm
 - www.sei.cmu.edu/library/abstracts/presentations/Pickerill-SEPG2005.cfm
 - www.sei.cmu.edu/library/abstracts/presentations/sixsigmasiviypennsepg2003.cfm
 - www.dtic.mil/ndia/2004cmmi/CMMIT7Thur/CMMIUsersGroupjmsiviy.pdf
 - www.dtic.mil/ndia/2003CMMI/Hefner2.ppt



CMMI with Other Standards, Approaches, Models - 3

CMMI with: - 3

- ✓ Agile
 - www.agilemanagement.net/Articles/MSF/CMMIandtheDeclarationofIn.html
 - www.agilecmmi.com
 - SEI Webinar Series: CMMI-Agile by Mike Konrad

www.sei.cmu.edu/library/abstracts/webinars/13nov200802.cfm

- ✓ PCMM
 - https://seir.sei.cmu.edu/seir (free registration required)
- ✓ Product Lines
 - www.sei.cmu.edu/library/abstracts/reports/05tn028.cfm



CMMI with Other Standards, Approaches, Models - 4

CMMI with: - 4

- ✓ Cobit
 - www.isaca.org/Template.cfm?Section=Downloads3&Template=/TaggedPage/TaggedPageDisplay.cfm&TPLID=63&ContentID=13742
- ✓ ITIL
 - www.itil.co.uk
 - https://bscw.sei.cmu.edu/pub/bscw.cgi/d426144/ITIL%20Comparison
- ✓ PMBOK
 - https://bscw.sei.cmu.edu/pub/bscw.cgi/0/417678
- ✓ RUP
 - www.cognence.com/pdfs/CMMI_ProcessAndRequirementsManagement_WhitePaper%20v1
 .0.pdf
 - www.sei.cmu.edu/library/abstracts/presentations/Gallagher-2001.cfm
 - https://bscw.sei.cmu.edu/pub/bscw.cgi/d426144/ITIL%20Comparison



CMMI with Other Standards, Approaches, Models - 5

CMMI with/and:

- ✓ Interpreting Capability Maturity Model Integration (CMMI) for Business

 Development Organizations in the Government and Industrial Business Sector
 - www.sei.cmu.edu/library/abstracts/reports/07tn004.cfm
- ✓ +SAFE, V1.2: A Safety Extension to CMMI-DEV, V1.2
 - www.sei.cmu.edu/pub/documents/07.reports/07tn006.pdf
- ✓ Multi-model comparison tool developed by ISD:

www.isd-inc.com/tools.modelWizard

- ✓ Several other models: www.computerworld.com/printthis/2004/0,4814,90797,00.html
- ✓ Also see **SEI Webinar Series**: *CERT Resiliency Engineering Framework (<u>REF</u>)* by Rich Caralli: <u>www.sei.cmu.edu/library/abstracts/webinars/11sep2008.cfm</u>



CMMI Education & Training - 1

Introduction to CMMI Version 1.2*

www.sei.cmu.edu/training/p44b.cfm

Intermediate Concepts of CMMI

www.sei.cmu.edu/training/a02b.cfm

CMMI Instructor Training

www.sei.cmu.edu/training/p37b.cfm

Lead Appraiser Training

www.sei.cmu.edu/training/a04.cfm

CMMI and Six Sigma

www.sei.cmu.edu/training/p71.cfm

Understanding CMMI High Maturity Practices

www.sei.cmu.edu/training/p14b.cfm

*Available from



B and **C** Team Leader Training

www.sei.cmu.edu/training/p53.cfm

CMMI-Based Overview

www.sei.cmu.edu/training/p40.cfm

CMMI Version 1.2 Upgrade Training*

www.sei.cmu.edu/training/p57.cfm

CMMI for Acquisition Supplement for Introduction to CMMI Version 1.2

www.sei.cmu.edu/training/p62b.cfm

CMMI for Services Supplement for Introduction to CMMI Version 1.2

www.sei.cmu.edu/training/p69.cfm

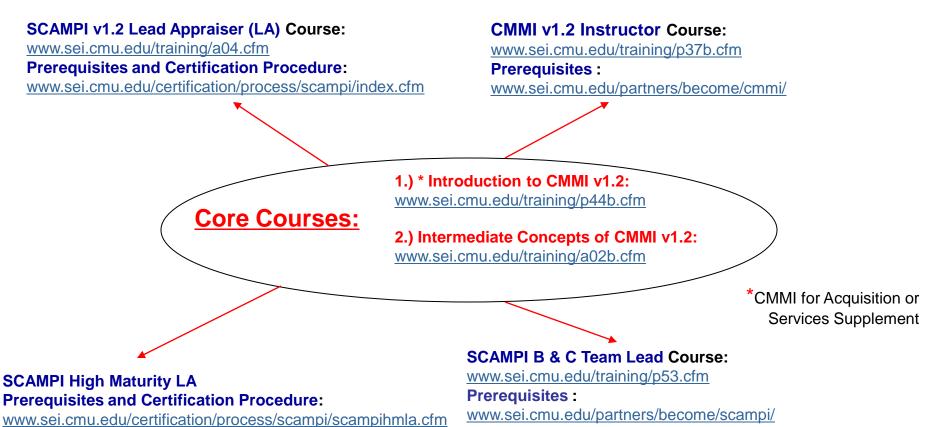
*CMMI Level 2 and 3 for Practitioners

www.sei.cmu.edu/training/p74.cfm



CMMI Education & Training - 2

Paths to Individual Authorization:



Carnegie Mellon



CMMI Related Conferences



www.sei.cmu.edu/sepg

- SEPG Asia Pacific 2009 : September 16-18, Osaka, Japan
- SEPG North America 2010: March 22-25, Savannah, GA
- SEPG Europe 2010: TBD
- ✓ 9th Annual CMMI Tech Conference & User Group: Nov 16-19, 2009, Denver, CO

www.ndia.org/events/0110/Pages/0110_CMMI9thAnnualTechnologyConferenceandUserGroup.aspx



CMMI Change Requests

Carnegie Mellon

To request a change to the CMMI and Appraisal Requirements for CMMI (ARC): www.sei.cmu.edu/cmmi/tools/cr/index.cfm



CMMI Brand and Identity

The SEI does not grant permission for the use of the CMMI logo in conjunction with CMMI level achievements because the SEI does not certify the results of the appraisal.

The correct terminology, if an organization wishes to announce that it has had an appraisal, is: "X organization has been appraised on xx/xx/xxxx at Maturity Level Y of CMMI^(R) (version Z) by an SEI-authorized Lead Appraiser."

www.sei.cmu.edu/legal/permission/index.cfm

How to Recognize an SEI-Authorized Service Provider

When looking for organizations authorized to offer SEI course or services look for the SEI Partner logo:







Tools - 1

Pocket CMMI® SVC, Kugler Maag

www.kuglermaag.com/webshop_treasure_chest.html



CMMIFAQ.INFO, Entinex, Inc.

www.cmmifaq.info

MINI CMMI for Development (v1.2), Cooliemon, LLC www.cooliemon.com/products.asp



CMMI v1.2 Glossary (Christophe Guibert)

http://chrguibert.free.fr/cmmi12/cmmi-dev/text/index.php





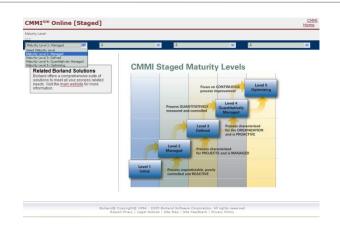
Tools - 2

Online CMMI Tool, Borland

www.borland.com/us/services/cmmi.html

Multi-Dimensional Maturity:

www.mdmaturity.com/reference.php



CMMI v1.2 Goal & Practice Search Engine, Abridge Technology

www.abridge-tech.com (click on "tools")

The Process Group's newsletter

www.processgroup.com





Tools - 3

CMMI v1.2 Browser, Wibas GmbH's

www.cmmi.de/cmmi v1.2/browser.html



DECISION ANALYSIS AND RESOLUTION

A Support Process Area at Maturity Level 3

Purpose

CMMI Starter Cards, KAMO Consultancy

www.kamoconsultancy.com/products.asp



Crosstalk, STSC

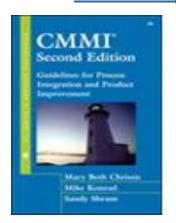
www.stsc.hill.af.mil/crosstalk/subscribe.html

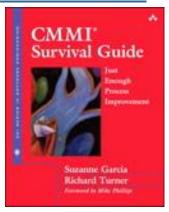


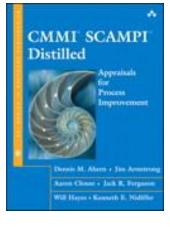


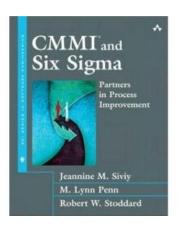


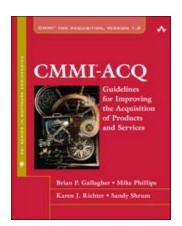
Books: www.awprofessional.com/seiseries

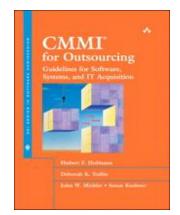


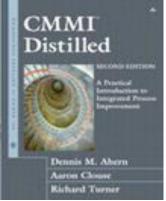
















Forums

✓ Software Engineering Information Repository (SEIR) is used to contribute and exchange information about software engineering improvement activities, including CMMI.

https://seir.sei.cmu.edu/seir

- ✓ The BSCW Shared Workspace is a forum used to contribute and exchange CMMI-related materials:
 - CMMI for Development: https://bscw.sei.cmu.edu/pub/bscw.cgi/0/79783
 - CMMI for Acquisition: https://bscw.sei.cmu.edu/pub/bscw.cgi/0/507426
 - CMMI for Services: https://bscw.sei.cmu.edu/pub/bscw.cgi/0/424939
- ✓ CMMI Yahoo! discussion groups

http://groups.yahoo.com/group/cmmi_process_improvement

√ Wikipedia CMMI Page

http://en.wikipedia.org/wiki/CMMI



Disclaimer

The views expressed are those of the authors and do not necessarily reflect those of the Carnegie Mellon® Software Engineering Institute (SEI).

This presentation may contain mention of third-party products and services for informational purposes. Third party products and services are the products and services of such third parties and the authors do not warrant impliedly or expressly the quality and/or reliability of such third party products and services. The authors do not make any recommendations or endorsements about third-party products and services. References to third-party services and products are provided by the authors "as is," without warranty of any kind, either express or implied, or statutory, including, but without limitation, the implied warranties of noninfringement of third party rights, merchantability, or fitness for a particular purpose. The authors shall not be liable for or responsible in any manner for any of your dealings or interaction with third parties.

Use of any trademarks in this report is not intended in any way to infringe on the rights of the trademark holder.

Questions???

You can contact us at:

Shane McGraw

SPIN Coordinator

Program Development

& Transition

Marketing Department

spm@sei.cmu.edu

412-268-2358



Deen Blash

Membership Coordinator

Program Development

& Transition

Marketing Department

dsb@sei.cmu.edu

412-268-8208

